

NAPA Specialty Tools – Ken-Tool 2013 Warranty

General:

We believe all Ken-Tool customers should be satisfied with the performance, quality and workmanship of whatever product they buy. All Ken-Tool products have a **Limited Lifetime Warranty** against defects in material and workmanship. Any Ken-Tool branded product which fails to perform its intended function, due to a defect in workmanship or materials will, at our option, be replaced or repaired free of charge. Warranty claims for items that have been broken or are no longer useful due to normal wear, misuse, abuse, alteration, grinding, or heating, will not be honored.

NOTE: When warranty is requested, call Ken-Tool for proper disposition of tools. Credit will not be given if the Tools & Equipment Rep or D.C. RGN Clerk determines that a non-warranty condition exists.

	Warranty	Exceptions
Mechanic's Vises K55 K65 KT4650 KT4800	Limited Lifetime	Vises are warranted for a period of one (1) year with proof of purchase. In no case will complete vises be warranted without prior authorization. In most cases, the broken or defective part will be replaced free of charge. Vises have lifetime warranties on their back and front castings and on their base plates. Jaw faces, screws, main vise nuts and other parts of the vise do wear out and are warranted for one (1) year.
Torque & Specialty Sockets	Limited Lifetime	All torque and specialty socket warranty claims must include proof of purchase. Under no circumstances will sets be warranted.
Thinwall Specialty Sockets	2-Year Warranty	All thinwall specialty socket warranty claims must include proof of purchase. Under no circumstances will sets be warranted.
Strut Tools	90 Days	Proof of Purchase Required
Tire Hammers & Wedges, Clamps, Sledges	Limited Lifetime Except Handles	Experience has shown that breakage of hammer handles is typically caused by abuse. Therefore, handles will not be warranted unless special authorization is given. In such cases, contact Ken-Tool for instruction. Complete sets will not be warranted, individual items only
Special Note	No Warranty	Some items, such as hammer handles, are subject to abuse, normal wear and tear and are not warranted. These items are so noted in our price sheets.